Luke Munsch

Junior Full-Stack Software Developer

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Portfolio - lukeunsch-professional-portfolio.onrender.com

Executive Summary

A motivated, well-disciplined and adaptable individual dedicated and focused whether on solo projects or integrated in a larger team. I have a customer focused approach from years in customer sales and services and I am looking for a career where training is available. Technically minded and a natural aptitude when dealing with new skills and systems. Have been a key member of management support and colleague training with system and upskilling teammates with information on how to deal with situations and products that have been newly released in order to maximize the impact my team has within the company. Can deliver results on manager-appointed tasks or take initiative with own tasks.

Education

Code Institute / Diploma in Full-Stack Development

May 2021 - May 2022

Merit grade in full-stack web-development (e-commerce)

Farnborough College of Technology / Media Production

September 2008 -June 2011

Second Class Honors – Honors Degree BSc Media Production
Merit - Foundation degree in TV and Radio

Farnborough 6th Form College / A-Levels

September 2004 -June 2006

Drama, Mathematics, Accounting, Computing and Media Studies

Tomlinscote School and 6th Form College / GCSE's

September 1999 -June 2004

8 GCSE's - grade A-C

Technical Skillset

Technologies	Databases	Frameworks	Version Control
HTML CSS JavaScript Python	MySQL	Django jQuery Bootstrap	Git Github

Portfolio Projects

1. **Fantasy Blog –** A comprehensive full user experience for a blog site with adding and managing content, logging in with user profiles and purchasing products using e-commerce functionality
2. **Loreyna's Ticket Counter –** E-Commerce site for the purchase of tickets to destinations with user profile functionality.
3. **Animé Character Base –** Blog site with user interactivity for commenting on entries and leaving suggestions for admin management.
4. **Promo Review System –** Python Terminal Application Software for the review of stock and sales uploaded to google sheets document
5. **RWBY Quiz –** JavaScript quiz app that churns through questions and includes a life counter and a scoring system.

Live Projects

1. **Phil's Pickup –** Motorcycle Recovery Business Site
2. **Hardy Drone Services –** Local Drone Surveying and Photography Business Site
3. **Budokan Judo Club –** Local sports club site with news starter information, team involvement, Gradings and history of Judo

Work Experience

Yellow Kite (Vodafone UK) / Store Manager

June 2012 - Present, Hampshire

- Mentoring and training new staff members on systems, policies and selling techniques
- Sales and retails operations – serving and recommending products for customer's needs
- Stock inventorying and replacement ordering
- Running store and supervising teams of 10 other staff members
- Store Ooperations Support Service Desk – an out of store team assisting with technical queries regarding account/systems/customers across UK.
- Health and safety check, operational support for stores report creation/analysis using excel, documentation and management review, fire and general audit management support, archiving and property issues reporting.
- Product research and team training on up-to-date releases in the mobile industry.
- Regional business lead for 20 stores advisors

Vue Cinema / Sales Advisor

June 2012 - Present, Hampshire

- Manager for health and safety and general cleaning
- Till and Cash handling
- Stock controller for food and packaging
- Customer service advisor.

Various other roles in retails and hospitality since 2004

Additional Information & Interests

- Assistant coach for local Judo club – aiming for black belt.
- Reading science fiction/fantasy novels
- Console gaming